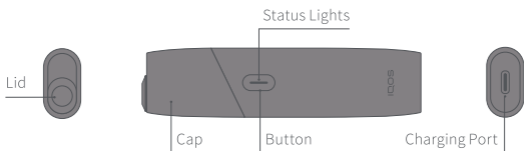


# IQOS

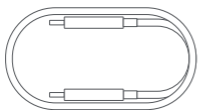
User Guide

**IQOS** ORIGINALS ONE™

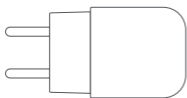
# IQOS ORIGINALS ONE™



## Charging and Cleaning



Charging Cable



Power Adaptor



Dual Cleaning Tool

\* IQOS ORIGINALS ONE™ is compatible only with HEETS™ tobacco sticks.



For the **full user guide**,  
**Customer Care** and  
**Extended support**  
**services for IQOS users**,  
visit

[www.iqos.com/myiqos](http://www.iqos.com/myiqos)

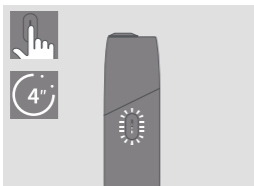
## **FEATURES AND SETTINGS**

Personalize your IQOS  
experience with the  
IQOS app\*.

Please access by scanning  
the QR code or log in on  
**[www.iqos.com/originals](http://www.iqos.com/originals)**  
and follow the instructions.

\* IQOS app may not be available  
in your country. IQOS app is only  
available with device Model  
M0007.

## Getting Started



### TURN ON

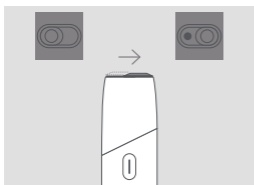
Press and hold Button for 4 seconds, then release; Status Lights will turn on slowly.



### CHARGE

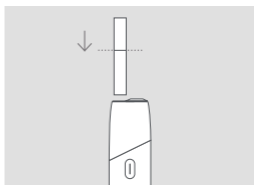
Before first use, fully charge your IQOS ORIGINALS ONE™ with Power Adaptor and Charging Cable.  
(approx. 90 min)

## How to use your IQOS ORIGINALS ONE™



### OPEN

Slide to open.



### 1. INSERT HEETS™ TOBACCO STICK

Insert the HEETS™ tobacco stick to the line on filter with filter facing outside.

# How to use your IQOS ORIGINALS ONE™



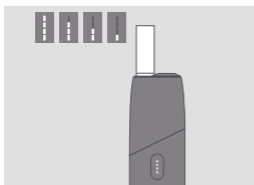
## 2. START HEATING

Press Button until IQOS ORIGINALS ONE™ vibrates and Status Light(s) pulse(s).



## 3. BEGIN USE

Start using once IQOS ORIGINALS ONE™ vibrates and Status Light(s) stay fixed.



## EXPERIENCE COUNTDOWN

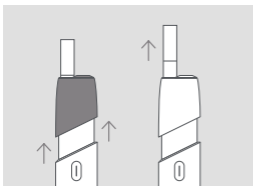
During use Status Light(s) indicate the remaining time.



## 4. NEARLY COMPLETE

To signal the last 30 seconds or last 2 puffs, IQOS ORIGINALS ONE™ will vibrate once with one Light pulsing white.

## How to use your IQOS ORIGINALS ONE™

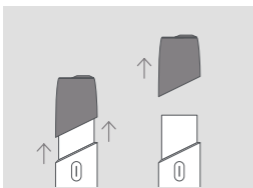


### 5. REMOVE HEETS™

#### TOBACCO STICK

Slide Cap upwards and then remove used HEETS™ tobacco stick.

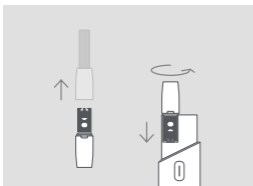
## How to Clean



### REMOVE CAP

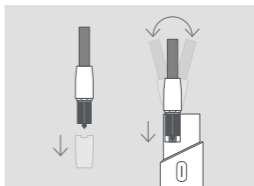
When device is cool, slide Cap upwards and remove completely.

## How to Clean



### ROTATING HEAD

Insert the Rotating Head of the Dual Cleaning Tool and **rotate** gently.

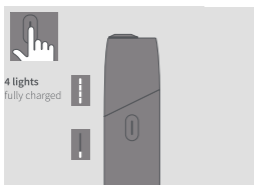


### SWEEPING HEAD

Insert the Sweeping Head of the Dual Cleaning Tool and gently move it sideways from **left to right**.

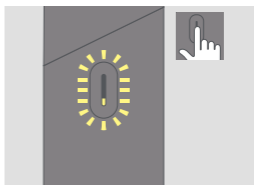
Clean daily for optimal experience.

## Quick Tips



### BATTERY STATUS

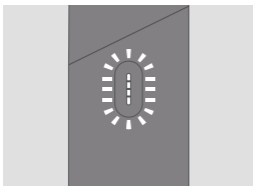
Short press Button, Status Lights will turn on to indicate battery level.



### LIGHT BLINKS YELLOW

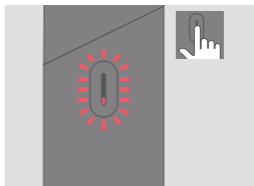
Battery depleted, need to charge.

## Quick Tips



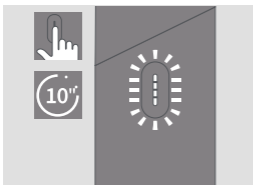
### LIGHTS BLINK WHITE TWICE

IQOS ORIGINALS ONE™ is outside operating temperature range ( $0^{\circ}\text{C}/<40^{\circ}\text{C}$ ).



### LIGHT BLINKS RED

Reset IQOS ORIGINALS ONE™. If red light blinking persists, contact Customer Care.



### TO RESET

Press Button for 10 seconds then release. All Status Lights will turn OFF and turn ON, to confirm a RESET.